

Stories from the front line

ISF Cyber Simulation Exercise

How the ISF supported a global mining organisation to become more resilient

A global mining organisation and long standing ISF Member engaged the ISF to support them in running a series of ISF Cyber Simulation Exercises aimed at Board and Executive level. The ISF worked with the Member to understand their objectives before building and tailoring a series of realistic exercises that were interactive and bespoke to the Member.

The Member had seen recent personnel change, had experienced a cyber incident that year, and was looking to identify potential gaps in their response plans as well as upskill their Crisis Management Team.

The tailored Exercises simulated a high-impact cyber incident with the potential to disrupt global operations and damage the organisation's reputation.

The targeted approach provided the Member with critical experience in managing cyber crises, improving decision-making under pressure, and refining internal and external communication strategies. The exercises proved instrumental in identifying vulnerabilities within the Member's crisis management processes and fostered a more comprehensive and unified crisis management strategy.

By simulating a high-impact cyber incident in a realistic and interactive environment, the exercises further provided the Member with invaluable experience in managing a complex and rapidly evolving crisis.

The lessons learned from the exercises were incorporated into a comprehensive ISF report and led to significant improvements in decision-making, communication, cross-functional, cyber awareness, coordination, and regulatory compliance.

"Partnering with the ISF to build and run our cyber exercises was a game-changer. Their expertise and tailored approach significantly enhanced our crisis management team's readiness and resilience."

Empowering Members to make informed decision effectively

The Member's commitment to continuous improvement and proactive crisis management ensures that it is well-equipped to handle future cyber crises, protecting its operations, reputation, and customers in an increasingly hostile cyber landscape.



"The ISF exercise was a valuable experience. It allowed me to inform senior leaders where our organisations gaps are and demonstrate why they are an issue. The exercise received good feedback from all stakeholders."

Who will this help?

Board & C-suite | CISO & senior security team | Risk, audit & compliance teams Security education, training & awareness practitioners